



DOUGLAS ROSE

CONNECTED QUALITY

If you are dissatisfied with any Product you purchased through the Site, you may return the Product within thirty (30) days of the date you purchased the Product; provided, that all returned Products must be unused and in their original packaging. Final sale items cannot be returned and are not eligible for a refund. In addition, we are unable to issue refunds for Services.

Please ship returns to:

Douglas Rose
9517 Monroe Rd
Suite H
Charlotte, NC 28270

Please complete and include the return form that accompanied your order, or fill out the form below, so we can process your return.

You may use the return shipping method of your choice, at your own expense. We strongly recommend that you use a carrier that offers shipment tracking for all returns and either insure your package for safe return or declare the full value of the shipment so that you are protected if the shipment is lost or damaged in transit. You are solely responsible for any loss or damage to the product during shipping.

After we receive your returned Product, we will issue you a refund for the price you paid for the Product (less any applicable shipping and handling charges). Upon receipt of a returned product, we may take up to fourteen (14) business days to process your return. If you do not comply with the terms of this section, you will be ineligible to receive a refund.

Order number	<i>*return cannot be processed without order number.</i>

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Reason for return:	

First Name, Last Name	
Email	
Address (City, State, Zip)	
Phone	

* Please print out and return to address above. You will receive an email once your return is processed.